

Stakeholder Enquiry Log – analysis of enquires

Number of Responses	Phone	Email	Letter	Face to Face	Total
	106	13	15	12	146

Themes from enquiries:

Don't close/change services	25
What will happen if home/centre closes?	8
Would like to be kept informed/involved	23
Concerned it's 'a done deal'	9
Positive comments on communications and consultation	4
Positive comments on council provided residential and day care service	9
Concerns about friendship groups	2
Concerns about needs of vulnerable and frail older people	9
Critical of communications	3
Requesting more information on proposals	25
Requesting information on ASC services	12
Critical of current service	2
Concern over recent delays to consultation and lack of communication	29
Understand challenges and why cuts are needed	5
Change to address details	16

Elected Member/MP enquiries:

Date	Name	Type of contact	Purpose	Status
22/02/2011	Cllr Blake	Email re Actions from S Area Comm	Member requested further information about alternative provision.	Sheila Fletcher actioned.
15/03/2011	Cllr Gabriel	Email from Gavin Forster, SE Area Management	Cllr Gabriel asked for an update at next Chair briefing on the two centres mentioned that could be under threat.	Dennis Holmes replied.
18/03/2011	Cllr Robert Finnigan	Email sent to Sandie Keene.	Requested breakdown of number of residents at Knowle Manor, ages, health and previous areas. Also health commission assessment and vacancy rates of homes in Morley area.	Mark Phillott/Natasha Clarke providing info - emailed 25/03/11
16/02/2011	Rachel Reeves MP	Letter sent to Cllr Yeadon.	To request update on behalf of constituent residing at Westholme.	Sheila drafted and sent to SK for final comments - 25/03/11
22/02/2011	Cllr Judith Blake	Cllr Blake emailed Michele Tynan re constituent enquiry	To request update on behalf of constituent regarding Laurel Bank DC.	Michele Tynan replied 22.2.11